

NICE



Authorised Partner

INTELLIGENT PARTNER SOLUTIONS

Connecting your telephony to **NICE CXone**



Authorised Partner

NICE and ULAP make intelligent CCaaS easy to integrate, on a truly global scale.

NICE Delivering frictionless experiences.

NICE allows your company take the next leap in customer experience with CXi - Customer Experience Interactions - a unique approach only available in NICE CXone. NICE helps you cloud-based customer experiences with everything you need to deliver experiences across the entire customer journey.

Intelligent Solutions Provider.



ULAP Networks offers voice and network solutions that are cost-efficient, scalable and secure to create exceptional collaboration and communication experiences online. Connect your work and cloud applications with scalability and infrastructure flexibility at reduced overall costs.



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Reap the benefits of our partnered cloud solutions at **better cost.**



Reduce the need for expensive hardware, with NICE CXone's leading SaaS and ULAP's Smart Cloud Network infrastructure.



Add new sites, users and applications for your NICE CXone usage as you need on ULAP's Smart Cloud Network.



Easily and affordably access NICE CXone in over 113 countries, with ULAP's smart nodes available in over 6 continents, including hard-to-reach markets.



Gain real-time network visibility with ULAP Networks' connectivity, with automatic upgrades and advanced insights to your NICE CXone experience.

Kickstart your NICE CXone journey with ULAP Networks

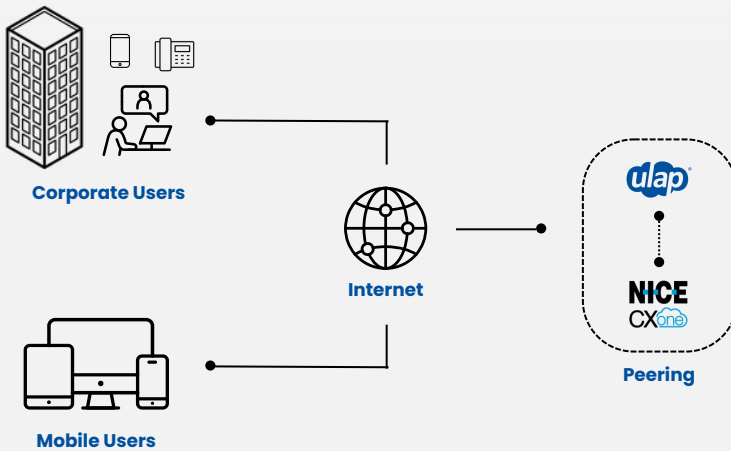
We offer three solutions to integrate NICE CXone and your corporate telephony for a truly seamless experience.

- **ULAP Calling (Native Dial)**
- **On-Premise Gateway to ULAP Cloud SBC**
- **SIP to ULAP Cloud SBC**




ULAP Calling (Native Dial)

Access your NICE CXone system with no hardware and full call functionality. ULAP Networks will provide you new DIDs within your organisation, to remain cloud-based and flexible in your operations.





HOW IT WORKS



FEATURES

-  100% cloud solution
-  New DID numbers
-  New calling plans

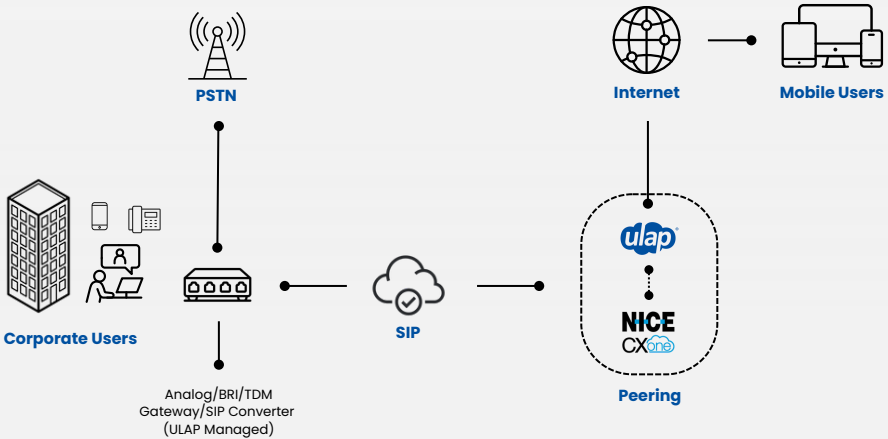
BENEFITS

-  Flexible migration options
-  Mix-match peering options
-  Secure communication with TLS
-  End-to-end managed service





On-Premise Gateway to ULAP Cloud SBC

Use your existing numbers and calling plans, while ULAP's On-Premise Gateway solution connects your NICE CXone software to ULAP Cloud SBC. We facilitate your cloud-based contact centre solution, with high-quality multimedia delivery.





HOW IT WORKS



FEATURES

-  Keep your existing numbers
-  Keep your existing calling plans
-  Leverage existing telco relationships
-  Global availability

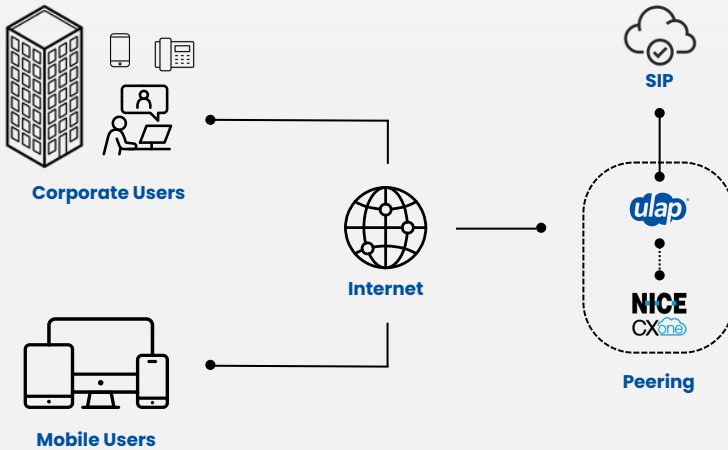
BENEFITS

-  Flexible migration options
-  Mix-match peering options
-  End-to-end managed service
-  Avoid any carrier termination fees





SIP to ULAP Cloud SBC

Keep your existing numbers, calling plans and telco relationships while connecting to ULAP's SBC, with no hardware required. The SIP to ULAP Cloud SBC solution connects your NICE CXone video and voice calls securely over the ULAP Smart Cloud Network.





HOW IT WORKS



FEATURES

-  Keep your existing numbers
-  Keep your existing calling plans
-  Leverage existing telco relationships
-  Global availability

BENEFITS

-  Flexible migration options
-  Mix-match peering options
-  End-to-end managed service
-  Avoid any carrier termination fees

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For all inquiries,
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www.ulap.net